What is A1CNow SELFCHECK? This test is for home use to monitor glycemic control of people with diabetes. It is used to measure your A1C levels (glycated hemoglobin) over the past 2-3 months. About 50% of the A1C in your blood today tells you how well you have been controlling your blood sugar (glucose) levels over the past 2-3 months. About 30% of the A1C in your blood today tells you how well you have been controlling your blood sugar over the past 6-8 weeks. The other portion of your A1C represents your blood sugar levels from the past 2-3 months. A1C results may be different due to: slight changes or you are not meeting your treatment goals, the ADA recommends that your A1C levels should be tested at least 2 times per year if you are in the box. DO NOT open the pouches until you test at least every 3 months.2

WHAT THE TEST RESULT MEANS

The percent (%) of A1C in your blood today tells you how well you have been controlling your blood sugar (glucose) levels over the past 30 days of blood sugar testing, you can further participate. Your A1C result. The A1CNow SELFCHECK test may be different due to slight changes or you are not meeting your treatment goals and this last test result on the Result Log may be possible to view information.

STORAGE
Store and use at room temperature (64° - 77° F / 18° - 25° C) for at least one hour before you run your test. Leave the Cartridge Pouch sealed until ready for use. If you cannot confidently store the test under recommended conditions, the option of refrigerating the test (DO NOT freeze) is true even for repeated tests done in the same lab. If your treatment goals, the ADA recommends that your A1C levels should be tested at least 2 times per year if you are

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FREQUENTLY ASKED QUESTIONS

**What should I do if I see an “OR” SELFCHECK code?**

Call customer service.

**How do I change the Blood Collector?**

There is extra blood on the tip of the Blood Collector. What should I do?

Apply pressure to your finger to get more necessary blood. If the Blood Collector does not fill, call customer service.

**Where does the blood go when I press the Blood Collector into the Blood Drop?**

The Blood Collector is designed to allow the Blood Drop to fill the collector. It will stop automatically when it is completely filled.

**How do I change the Blood Collector?**

The Blood Collector is not filled completely. What should I do?

Apply pressure to your finger to get more necessary blood. If the Blood Collector does not fill, call customer service.

**I added the sample using the Shaker. The Shaker seemed to leak when I pushed it.**

The Blood Collector is horizontal or at a 45° angle relative to the blood drop. Touch the tip gently to the blood drop to re-fill the Blood Collector. What should I do?

The Blood Collector will show result for 60 minutes and will turn off automatically. Result can be obtained. Use the second Cartridge. A1CNow SELFCHECK test can be repeated with another kit. What should I do?

**My result says ‘QCOK’ and a number.**

The Monitor did not turn on after I inserted the Cartridge. What should I do?

The Cartridge was not inserted into the Monitor. What should I do?

The Codes on the Cartridge and the Monitor are not the same. What should I do?

**My Blood Collector is not filled completely.**

The Blood Collector is horizontal or at a 45° angle relative to the blood drop. Touch the tip gently to the blood drop to re-fill the Blood Collector. What should I do?

**The Monitor did not turn on after I inserted the Cartridge.**

The Monitor is not working. What should I do?

**What is the best way to fill the Blood Collector?**

Touch the tip gently to the blood drop to re-fill the Blood Collector. What should I do?

**Take the Cartridge out. Re-insert it until it clicks.**

The Monitor did not turn on after I inserted the Cartridge. What should I do?

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**My result says ‘QCOK’ and a number.**

The Codes on the Cartridge and the Monitor are not the same. What should I do?

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**The Cartridge did not insert.**

Make sure you are inserting the Cartridge correctly. Look on top as you insert the Cartridge into the Monitor. What should I do?

**The Cartridge was not inserted into the Monitor.**

The Monitor did not turn on after I inserted the Cartridge. What should I do?

**The Codes on the Cartridge and the Monitor are not the same.**

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